

BEFORE THE ARIZONA CORPORATION CUIVIIVIIOSIUIN

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IN THE MATTER OF FORMAL COMPLAINT AGAINST CHAPARRAL CITY WATER COMPANY FILED BY THE TOWN OF FOUNTAIN HILLS

DOCKET NO. W-02113A-14-0359

STAFF'S MOTION TO DISMISS

The Utilities Division ("Staff") of the Arizona Corporation Commission ("Commission") hereby files its Motion to Dismiss the Complaint filed by the Town of Fountain Hills ("Fountain Hills" or "Town") against Chaparral City Water Company ("CCWC" or "Company").

I. INTRODUCTION

Commission Staff is in receipt of and has reviewed the Company's Motion to Dismiss and Answer, together with the responses thereto. Staff agrees that dismissal is appropriate.

CASE HISTORY II.

On April 26, 2013, in Docket Number W-02113A-13-0118, CCWC filed an application for an increase in its authorized rates, also requesting approval of a System Improvement Benefit ("SIB") mechanism to address infrastructure replacement needs. On May 24, 2013, Fountain Hills filed a motion to intervene which was granted on August 12, 2013.1 The Residential Utility Consumer Office ("RUCO") filed a motion to intervene on June 10, 2013. On June 17, 2013, the Administrative Law Judge issued a procedural order granting RUCO's intervention and setting dates for both the hearing and a pre-hearing conference, as well as the dates on which all pre-filed testimony would be due. A copy of that order was sent to Fountain Hills.

CCWC's direct testimony, submitted with its application, requested a rate increase of approximately 34.8% and approval of a SIB mechanism. RUCO filed its direct testimony on

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¹ This delay was the result of Fountain Hills' failure to submit documentation that the non-attorney filing that motion was authorized to act on behalf of the Town.

December 19, 2013, recommending a rate increase of approximately 17.44%; Staff filed its direct testimony on December 20, 2013, recommending a rate increase of approximately 11.46% and approval of the SIB mechanism; and Fountain Hills filed its direct testimony on December 23, 2013, requesting approval of the rates and charges recommended by Staff. (By the conclusion of the hearing, the responding parties' recommended rate increases had changed. CCWC continued to request an increase of 34.8%, RUCO recommended an increase of approximately 7.78% and Staff recommended approximately 14.47%. Fountain Hills did not update its position).

Fountain Hills did not specifically address the SIB mechanism. Fountain Hills was notified of all scheduling dates for the filing of additional and responsive pre-filed testimony as well as all hearings and open meetings at which the matter would be considered. Although Fountain Hills filed direct testimony, it did not file any additional testimony in response to the rebuttal, surrebuttal and rejoinder testimony of the other parties, though Fountain Hills was provided copies of all pre-filed testimony.

The hearing was conducted over five days in February 2014. Following the hearing, the factual and legal issues were briefed by the parties, with the Company filing both an opening and a reply brief, and Staff and RUCO each filing a responsive brief. In all of the foregoing, the reasonableness of the rates and the SIB mechanism were vigorously presented and argued. A recommended opinion and order ("ROO") was issued by the Administrative Law Judge ("ALJ") on May 28, 2014, recommending a rate increase of 16.28% and approval of the SIB mechanism.² The matter was then set on the Commission's Open Meeting Agenda for June 20, 2014. However, Fountain Hills participated in none of these processes, taking no further action in the case until after the Commission's decision was issued.

Several amendments to the ROO were proposed and docketed prior to the June 20, 2014, Open Meeting, and a thorough discussion was conducted at that meeting. All parties present were given the opportunity to address the Commission in that regard. Ultimately, the ROO was amended and adopted as amended by the Commission on June 20, 2014, in Decision No. 74568 ("the

² As part of the consideration of the SIB mechanism, the Commission also considered the issue of the legality of the mechanism as "comprehensively addressed" in Decision No. 73938, regarding Arizona Water Company. See Decision No. 74568, at p. 54.

Decision"). In its final Decision, the Commission granted a rate increase of 17.81% and approved the SIB. The rate increase granted by the Commission is approximately 16.99 percentage points (or approximately 49%) lower than the Company initially requested, 6.35 percentage points (or approximately 55%) more than Staff and Fountain Hills initially requested, .37 percentage points (or approximately 2 %) more than RUCO initially requested and 1.53 percentage points (or approximately 9 %) more than the ALJ recommended.

Both RUCO and Fountain Hills filed requests for rehearing pursuant to A.R.S. §40-253, which were denied by operation of law. RUCO filed a timely appeal of the Decision on August 21, 2014, in the Arizona Court of Appeals.³ Fountain Hills has neither filed a notice of appeal nor sought to intervene in that appeal.

III. ARGUMENT

A. General Criteria for a Motion to Dismiss.

The Arizona Administrative Code ("A.A.C.") specifically provides that said Code shall govern all cases before the Commission, but that when not in conflict with said Code, the Rules of Civil Procedure for the Superior Courts of Arizona ("A.R.C.P." or "the Rules of Civil Procedure") shall govern in all cases before the Commission. A.A.C. R14-3-216. Because the A.A.C. is silent as to the basis on which a motion to dismiss is to be made, the Rules of Civil Procedure govern.

Rule 12(b)(6), A.R.C.P., provides that a complaint may be dismissed if it fails to state a claim upon which relief can be granted. A motion to dismiss shall be granted when the complainant cannot prove any set of facts that would entitle him to relief under the authority cited. See, e.g., State ex rel. Corbin v. Pickrell, 136 Ariz. 589, 667 P.2d 1304 (1983); Southwestern Paint & Varnish Company v. Arizona Dept. of Environmental Quality, 191 Ariz. 40, 951 P.2d 1232 (App. 1997), review granted, affirmed in part 194 Ariz. 32, 976 P.2d 872; and Williams v. Williams, 23 Ariz. App. 191, P.2d 924 (1975).

In this matter, Fountain Hills seeks relief under A.R.S. §40-246 which provides, in pertinent part:

³ Docket No. 1 CA-CC 14-0003.

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§40-246. Complaint alleging violation by public service corporation of law or rule or order of commission; exception; joinder of complaints; notice of hearing Complaint may be made by the commission of its own motion, or by any person or association of persons by petition or complaint in writing, setting forth any act or thing done or omitted to be done by any public service corporation in violation, or claimed to be in violation, of any provision of law or any order or rule of the commission, but no complaint shall be entertained by the commission, except upon its own motion, as to the reasonableness of any rates or charges of any gas, electrical, water or telephone corporation, unless it is signed by the mayor or a majority of the legislative body of the city or town within which the alleged violation occurred, or by not less than twenty-five consumers or purchasers, or prospective consumers or purchasers, of the service....

- A. Fountain Hills Asserts No Act or Omission By CCWC Which, Even if True, Violates Any Provision of Law or Any Order or Rule of the Commission.
- 1. A.R.S. §40-246 can be used to file a complaint against a public service corporation only, not against the Commission.

In its Complaint, Fountain Hills sets forth two counts. Count One alleges that CCWC's rates and charges are unjust and unreasonable contrary to Article 15, Section 12, of the Arizona Constitution. Count Two charges that CCWC's SIB mechanism is illegal and contrary to Article 15, Section 14, of the Arizona Constitution. There is no assertion that the *Company* is acting or failing to act in accordance with any order or rule of the Commission or any provision of law. Instead, it is the substance of the Commission's order which Fountain Hills asserts to be a violation of law.

It is plain from a reading of the Complaint that the alleged actions complained of are not the actions of the Company but of the Commission. As to Count One, the rates in question were set by the Commission in Decision No.74568, less than six months ago. There has been no assertion that the Company is charging rates that are not in accordance with that order. Therefore, it is plainly the Commission order of which Fountain Hills complains.

This is made even clearer upon review of Count Two, which states that the SIB is unconstitutional because it sets rates outside of a rate case and because it permits annual rate increases without a consideration of fair value, costs and revenue. As yet, the SIB has not been implemented and, no surcharge is in place, nor can implementation be sought until one year after the decision. Fountain Hills does not reference any action or inaction on the part of the Company as

⁴ Emphasis added.

violating Arizona law: it is the *mere existence* of the SIB mechanism which is said to violate Arizona law.

Even the factual allegations supporting Fountain Hills' complaint are aimed at the actions of the Commission rather than the Company. Multiple items assert that the *Commission* ignored or disregarded the recommended rate increases proposed by the ALJ, RUCO and Staff. Several other allegations address the SIB mechanism and the anticipated surcharges that could result therefrom. These, too, address Commission action only. Staff is *not* conceding the accuracy of these allegations. However, even if these allegations were true, the Town's complaint does not state a claim under A.R.S. §40-246.

The scope of A.R.S. §40-246 is specific; it addresses only violations of regulatory requirements by public service corporations. Arizona law provides specific and exclusive avenues for relief from the actions of the Commission which are claimed to be illegal or erroneous. A.R.S. §40-253 permits any party to the action – and Fountain Hills was such a party here – to seek a rehearing of the Decision. Further, both A.R.S. §40-254 and §40-254.01 provide for an appeal from the Decision to either the Superior Court or the Court of Appeals (depending on the type of order). As noted, RUCO has appealed the decision, a remedy that was also available to Fountain Hills.⁵

A.R.S. §40-246 provides for complaints against public service corporations, not for complaints against the Commission. For the reason that the actions which are the subject of this complaint are those of the Commission rather than the Company, the Complaint fails to state a claim on which relief can be granted and should be dismissed.

2. The complaint fails to allege a regulatory violation by the Company, as required by A.R.S. §40-246.

Both Fountain Hills and RUCO claim that the 'plain language' of A.R.S. §40-246 allows Fountain Hills to file a complaint at any time if it believes a company's rates are unreasonable.

Fountain Hills, at page 3 of its Response to CCWC's Motion to Dismiss, states:

⁵ Although time limits to appeal a decision or to intervene in an appeal exist, Staff has not analyzed whether such time periods have expired. To the extent Fountain Hills may be prohibited by the passage of time to pursue those avenues, the Town's failure to do so does not justify an assertion than no other remedy is available to it.

...the Complaint is sufficient.

A.R.S. §40-246(A) provides that a party may complain to the Commission about rates or charges of a water company if: "it is signed by the mayor or a majority of the legislative body of the city or town within which the alleged violation occurred, or by not less than twenty-five consumers or purchasers, or prospective consumers or purchasers, of the service.

RUCO, at page 2 of its Response to the Company's Motion to Dismiss, states: The statute is not ambiguous and a plain reading would allow the Town, via its Mayor, to file a complaint if she/he felt rates were unreasonable - which RUCO agrees are under the circumstances.

Neither correctly reflects the statute. The statute states that a complaint can be made "by any person or association of persons by petition or complaint in writing, setting forth any act or thing done or omitted to be done by any public service corporation in violation, or claimed to be in violation, of any provision of law or any order or rule of the commission..." (Emphasis added.)

It is clear that any complaint that is filed under §40-246 must be based on an alleged violation of law or order or Commission rule, not merely on an opposition to recently established rates. In the present case Fountain Hills has not alleged that the Company has violated a law or order or Commission rule. Not only does Fountain Hills's complaint fail to allege that the Company has committed any a regulatory violation, but both Fountain Hills and RUCO acknowledge that the Company is following a Commission order that recently established the rates.

In this case, it is important to recognize that all parties, including Fountain Hills, had notice of the hearing and the Open Meeting and were presented with the full opportunity to present and cross-examine witnesses, make opening and closing statements and submit closing briefs. The pre-filed testimony of Staff and the Company notified all parties specifically of the range of proposed rates and the proposed approval of a SIB Mechanism. Fountain Hills did submit the pre-filed testimony of the Town Manager but filed no surrebuttal testimony. The Town presented no testimony at the hearing, and elected not to appear at either the hearing or the Open Meeting on the rate application. The Town did, however exercise its opportunity to file a request for re-hearing, but has neither filed an appeal under A.R.S. §40-254.01 nor intervened in the appeal filed by RUCO.

Applying A.R.S. §40-246 in the manner proposed by the Town would result in a series of rate hearings that might never end, continuing as long as any party were to remain dissatisfied with

the Commission's rate disposition. Such a result would conflict not only with the statutory appeal process but also with the principles of administrative repose. See A.R.S. §§40-252, -258, -254 and -254.01.

This is not to say that rates can never be challenged under A.R.S. §40-246. Such a challenge could be raised in situations where a public service corporation, through its action or inaction, has failed to appropriately pursue rate relief. Because Arizona uses a historic test year, rates are set based on a specific snapshot of time – the 12 month test year. Rates based upon the test year data are reasonable when established, but, over time, rates and the cost of service on which they are based may become misaligned so that those rates are no longer reasonable. In many, if not most, instances, the misalignment warrants an increase in rates, so that the utility is incentivized to seek an adjustment to those rates. However, where rates have become unreasonably high, there is no incentive for a utility to seek a reduction in its rates. A.R.S. §40-246 fills that gap by allowing customers, or others, to bring the matter to the Commission's attention, where the Commission can then conduct an inquiry to determine whether a rate case would be appropriate. In such a circumstance, a company's failure to timely file a rate case could be actionable under A.R.S. §\$40-246. See, e.g., A.R.S. §40-361.

In State ex rel. Ozark Border Elec. Co-op v. Public Service Commission of Missouri, 924 S.W.2d 597 (1996), the Missouri Court of Appeals, which addressed a Missouri statute nearly identical to A.R.S. §40-246, concluded that an allegation of a violation is required and, where the complaint fails to do so, it will be dismissed. In that case, the Missouri Public Service Commission had conducted a hearing and approved a territorial agreement between Union Electric and Poplar Bluff, finding that the territorial agreement was not against the public interest. A year later, Ozark Border Electric Cooperative (Ozark) filed a complaint under Missouri's general complaint statute, V.A.M.S. §386.390.1, which is nearly identical to A.R.S. §40-246, alleging that the territorial agreement was no longer in the public interest.

Missouri's general complaint statute, like A.R.S. §40-246, specifically requires a violation of law or Commission order. Missouri's version of that statute states:

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Complaint may be made by the commission of its own motion, or by the public counsel or any corporation or person, chamber of commerce, board of trade, or any civic, commercial, mercantile, traffic, agricultural or manufacturing association or organization, or any body politic or municipal corporation, by petition or complaint in writing, setting forth any act or thing done or omitted to be done by any corporation, person or public utility, including any rule, regulation or charge heretofore established or fixed by or for any corporation, person or public utility, in violation, or claimed to be in violation, of any provision of law, or of any rule or order or decision of the commission; provided, that no complaint shall be entertained by the commission, except upon its own motion, as to the reasonableness of any rates or charges of any gas, electrical, water, sewer, or telephone corporation, unless the same be signed by the public counsel or the mayor or the president or chairman of the board of aldermen or a majority of the council, commission or other legislative body of any city, town, village or county, within which the alleged violation occurred, or not less than twenty-five consumers or purchasers, or prospective consumers or purchasers, of such gas, electricity, water, sewer or telephone service. V.A.M.S. 70.386.390.

As in this case, the Missouri Commission had before it a complaint wherein no specific action or inaction by the public service company was asserted. Rather, it charged that the existing Commission order did not serve the public interest. The Court dismissed the complaint under V.A.M.S. §70.386.390, stating:

Neither of these allegations constitutes a violation of law, rule or Commission order as required by Section 386.390 RSMo. The objections Ozark has raised are among the types of objections properly considered in the original proceeding, Case No. EM-94–90.

Although the principles of finality are somewhat more flexible in an administrative setting, those principles should nonetheless apply to prevent the specter of a constant series of rate cases, essentially relitigating the same issues over and over again. See A.R.S §40-252. The Decision constitutes a final decision on the merits and the issues raised by the Town were at the heart of that decision. Again, Fountain Hills, had notice of the hearing and the Open Meeting and a full opportunity to present and cross-examine witnesses, make opening and closing statements and submit closing briefs. The reasonableness of the rates and the legality of the SIB mechanism were addressed in the pre-filed testimony and all parties were notified specifically of the range of proposed rates and the proposed approval of a SIB Mechanism. Fountain Hills did submit the one page direct testimony of the Town Manager, adopting Staff's recommendations, but presented no other evidence and participated at neither the hearing nor the Open Meeting. Nor has it appealed the decision or sought to intervene in the appeal brought by RUCO.

1 assert that the Company has committed any regulatory violation. Under these circumstances, a new 2 rate hearing would likely be a "do-over" of the 2014 rate proceeding. Such an action would likely be 3 fruitless and is not required under Arizona law. 4 5

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The Requested Relief Is Not Available Under A.R.S. §40-246. C.

Fountain Hills requests a hearing on its complaint and further seeks a determination that the rates now being charged are unreasonable and that the SIB mechanism is unconstitutional. The Town also requests a hearing to set reasonable rates, which would require that a full rate case be conducted. This far exceeds what is authorized by A.R.S. §40-246.

Fountain Hills has not indicated that it has new or different evidence to submit, nor does it

In circumstances where A.R.S. §40-246 applies, it is quite limited in scope and only requires the Commission to initiate an inquiry into the rates being charged. In the only Attorney General Opinion to address this statute, Opinion No. 69-6 (R-38), a true and correct copy of which is attached hereto as Exhibit A and incorporated herein by this reference, the Attorney General states: "The procedure set up by the foregoing statute is, we believe, an activator procedure designed to initiate an inquiry by the Corporation Commission who has the power over rates."

In those instances wherein A.R.S. §40-246 applies, the Commission is not required to conduct a full rate hearing. It is sufficient to conduct a hearing to determine whether there is sufficient evidence to warrant a full scale rate hearing. To conclude otherwise would mean that any time at least twenty-five customers or purchasers, or prospective customers or purchasers, complained of rates, the Commission and the utility would be required to undertake a timely and costly rate case.

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IV. 1 **CONCLUSION** 2 Based on the foregoing, Staff requests that the Commission dismiss the Town's complaint, 3 However, if the Commission elects to process the Town's complaint, Staff requests the issuance of a 4 procedural order to govern the filing of pre-filed testimony and other procedural requirements. RESPECTFULLY SUBMITTED this 16th day of December, 2014. 5 6 7 Bridget A. Humphrey, Attorney 8 Brian E. Smith, Attorney Legal Division 9 Arizona Corporation Commission 1200 West Washington Street 10 Phoenix, Arizona 85007 (602) 542-3402 11 12 Original and thirteen (13) copies of the foregoing filed the 17th day of 13 December, 2014, with: 14 **Docket Control Arizona Corporation Commission** 15 1200 West Washington Street Phoenix, Arizona 85007 16 17 Copy of the foregoing mailed this 16th day of December, 2014, to: 18 Andrew J. McGuire 19 David A. Pennartz Thomas H. Campbell Landon W. Loveland Michael T. Hallam 20 GUST ROSENFELD P.L.C.

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DEPARTMENT OF LAW OPINION NO. 69-6 (R-38)

REQUESTED BY:

THE HONORABLE MILTON J. HUSKY,

CHAIRMAN

Arizona Corporation Commission

QUESTION:

Does A. R. S. Sec. 40-246 (A) which provides, in part, that "no complaint shall be entertained by the commission, . . . as

to the reasonableness of any rates or charges of any gas, electrical, water or telephone

corporation, unless it is signed... by not less than twenty-five consumers or purchasers, or prospective consumers or purchasers, of the service" require the commission, upon the filing of such a complaint, to hold a full-scale

rate hearing?

ANSWER:

No.

A. R. S. Sec. 40-246 provides, in pertinent part, as follows:

"A. Complaint may be made by . . . any person or association or persons by petition or complaint in writing, setting forth any act or thing done or omitted to be done by any public service corporation in violation or claimed to be in violation, of any provision of law or any order or rule of the commission, but no complaint shall be entertained by the commission, . . . as to the reasonableness of any rates or charges of any gas, electrical, water or telephone corporation, unless it is signed . . . by not less than twenty-five consumers or purchasers, or prospective consumers or purchasers, of the service.

"C. Upon filing the complaint, the commission shall set the time when and a place where a hearing will be had upon it and shall serve notice thereof, ... upon the party complained of not less than ten days before the time set for the hearing,..."

Opinion No. 69-6 (R-38) February 5, 1969 Page Two

Although the statute provides for a hearing upon the filing of a complaint, the statute is silent as to the type of hearing to be held. It seems clear to us that this hearing can only be directly related to the constitutional powers of the Corporation Commission pursuant to Article 15, Section 3, Arizona Constitution:

"The Corporation Commission shall have full power to, and shall prescribe just and reasonable classifications to be used and just and reasonable rates and charges to be made and collected, by public service corporations within the state for services rendered therein...."

The procedure set up by the foregoing statute is, we believe, an activator procedure designed to initiate an inquiry by the Corporation Commission who has the power over rates.

Upon the filing of a complaint "as to the reasonableness of any rates or charges of any gas, electrical, water or telephone corporation...signed by twenty-five (25) consumers or purchasers or prospective consumers or purchasers of the service", the Commission would be complying with the provisions of A. R. S. Sec. 40-246 by holding a hearing to determine whether or not there is sufficient evidence to warrant a full-scale rate hearing. We can find no Arizona case covering this question. In Residents of City of Hartford v. Hartford Electric Light Company, 9 PUK N S 228 (1935), a petition signed by 15 customers of the utility alleged that the utility's rates were unreasonable and discriminatory. Upon receiving such petition, the Commission was required to set a hearing upon the complaint. The Commission, before proceeding to a full-scale rate hearing with its incidental burden of expense, required a prima facie showing that the rates were unreasonable. In deciding that there was not enough evidence alleged in the petition to justify a full-scale rate hearing, the Commission stated:

"A general rate inquiry necessarily occasions substantial expense to the state and the company. This expense must ultimately be paid, in part, at least, by the customers of the company. It would be entirely inequitable if a small group of customers could impose this burden upon all the others in the absence of a reasonable anticipation that a full investigation would result in a substantial reduction in the rates."

In Utility Users League v. Illinois Bell Telegraph Co., 43 PUR 3rd 38 (1961), the Commission, in considering a complaint as a request for a full-scale investigation of the utility's rates, stated:

Opinion No. 69-6 (R-38) February 5, 1969 Page Three

"... In this consideration, it must be borne in mind that formal rate investigations of large utilities such as this company are time-consuming and expensive, and ultimately such expense must be borne by the ratepayer. As the Illinois Supreme Court has observed: 'Certainly as a practical matter a utility should not, in the absence of explicit legislative direction, be required to embark upon a full-dressed justification of its rate structure every time an individual customer files a complaint....'"

It would be unreasonable to assume that the Legislature, in enacting A. R. S. Sec. 40-246, intended that each time a group of twenty-five consumers or purchasers, or prospective consumers or purchasers of a public service corporation filed a complaint as to the reasonableness of such corporation's rates and charges, the Commission would be required to hold a full-scale rate hearing. The provisions of the statute are complied with by the holding of a hearing to determine whether there is sufficient evidence to warrant a full-scale rate hearing. If the Commission determines that there is sufficient evidence, then arrangements would have to be made with the Legislature for funding the investigation and hearing, if necessary.

Respectfully submitted,

The Attorney General

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